Project Planning Phase Milestone and Activity List

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| Team ID | PNT2022TMID31494 |
| Project Name | Customer Care Registry |

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| **TITLE** | **DESCRIPTION** | **DATE** |
| **Information gathering and a review of the literature** | Starting literature survey on the project of choice and gathering information from technical papers, research publications, etc. | 10 OCTOBER 2022 |
| **Get an empathy map ready.** | To document the user's advantages and challenges, create an empathy map canvas. List the issues that exist. | 04 OCTOBER 2022 |
| **Ideation** | Creating a list of the ideas generated during the brain storming session, and then order the top three based on significance. | 05 OCTOBER 2022 |
| **Proposed Solution** | Create a document outlining the potential solution, which should contain details about its creativity, viability, and scale as well as how it would affect society. | 06 OCTOBER 2022 |
| **Issue/Solution Fit** | Create a problem fit statement to analyze the issue. | 07 OCTOBER 2022 |
| **Solution Architecture** | Making a document that details the solution architecture. | 09 OCTOBER 2022 |

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| **User Experience** | Interaction with user are understand by customer journey maps. | 2 NOVEMBER 2022 |
| **Technical Prerequisite** | Create a file that outline the functional requirements. | 17 OCTOBER 2022 |
| **Data Flow Diagrams** | Data flow diagrams should be created and then submitted for  review. | 19 OCTOBER 2022 |
| **Technology Architecture** | Develop the technological architecture diagram. | 21 OCTOBER 2022 |
| **Prepare Milestone & Activity List** | Make a list of the activities and  milestones for the project. | 2 NOVEMBER 2022 |
| **Project Development - Delivery of Sprint-1, 2, 3 & 4** | Code is submitted after testing. | 7 NOVEMBER 2022 |